



City of Tucson Transit Reduced Fare Program LOW INCOME

Eligibility Criteria: applicant(s) must meet the U.S. Department of Labor's Lower Living Standard Income Level. Qualification is based on household income, and complies with the standards listed in Tucson City Code. Application approval enables passengers to pay the reduced fare on Sun Tran and Sun Shuttle routes.

How to Apply Checklist:

- Complete the application before meeting with Special Services Staff.
- Please provide one of the following valid photo IDs for all individuals over the age of 15 who are applying for a low-income ID:
 - Driver's license
 - State ID card
 - Passport
 - Government-issued ID
 - School ID
 - Tribal ID
- Please provide current evidence of total household income, including the total number of individuals in household and documentation of all sources of income from each individual listed on the application. Documentation includes but is not limited to:
 - Award letter and/or printed statement showing valid dates of benefits from the Arizona Department of Economic Security for Food Stamp benefits
 - Award letter and/or printed statement showing valid dates of benefits from the Arizona Department of Economic Security for Unemployment benefits
 - W-2 form
 - Paycheck stub(s) - dated within the last 30 days
 - Social Security award letter
 - Supplemental Security income
 - State Supplemental payment
 - Veteran's Affairs benefits
 - Worker's Compensation
 - Federal tax return
- Bring the **completed** application, proof of all income, and valid photo ID(s) to: Special Services Office, 35 W. Alameda, Tucson, Arizona 85701. For questions, please call (520) 791-4100.

Terms & Conditions:

1. SunGO ID & Cards for qualified low-income passengers are valid for one year from date of issue.
2. The SunGO ID & Card can be used only by the person to whom it is issued. Each person in the low-income household over the age of five must apply for his/her own individual SunGO ID & Card.
3. The Special Services Office reserves the right to verify the information provided on the application form.
4. Applications will remain confidential.

Applications can be accessed at http://www.suntran.com/fares_red_lowinc.php

sun tran

About SunGO

Starting June 30, 2013, the new SunGO fare payment system is launching. SunGO utilizes smart card technology to provide a convenient way to pay a fare and transfer throughout the region on Sun Tran, Sun Express, Sun Shuttle and the Sun Link modern streetcar. The SunGO smart card serves as the fare payment card that can store cash value or passes for passenger convenience and boarding ease. Just tap the card to the farebox and go!

A smart card resembles a credit card in size and shape, but inside has a computer chip instead of a magnetic stripe. For transit, the smart card will serve as the fare payment card and can store cash value or passes.

Pima Vocational High School Sun Tran Bus Pass Policy

- To get reduced fare bus passes you **MUST** show a valid Sun Tran SunGO ID card.



- There is a 48 hour waiting period for rides to be credited on the SunGO cards.
- Student **MUST** have good attendance and passing his/hers classes to get fares credited.
- Students must report lost or stolen cards to Sun Tran ASAP.